

Frequently Asked Questions

FAQ

Is the information secure?

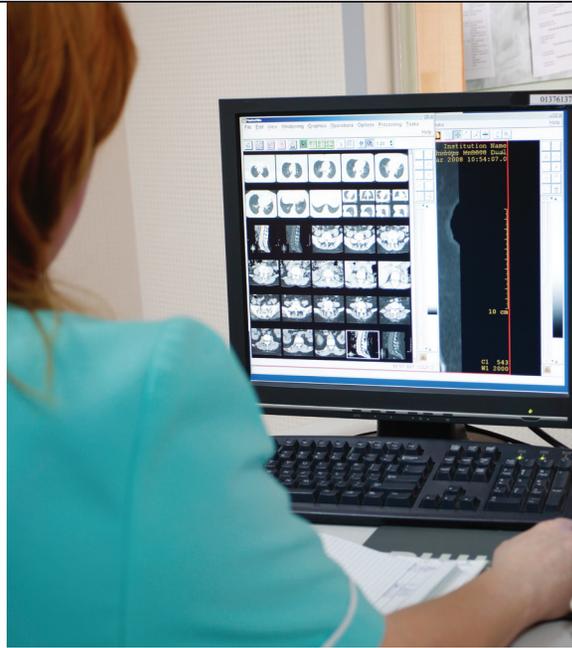
Yes. The information is sent securely through the Internet using the Nationwide Health Information Network.

What is the difference between VLER Health and My HealtheVet?

VLER Health allows VA health care providers to share health information with DoD and selected private health care providers. My HealtheVet allows Veterans to create a personal health record for their own use.

How often do I have to update my permission to share my health information?

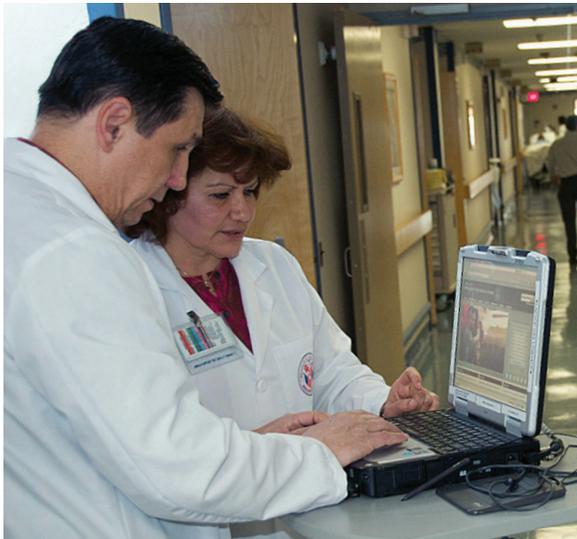
At this time, your signed authorization form is good for five years.



For more information about VLER Health

Call the Toll Free
VLER Health Information line
1-877-771-VLER (8537)

or visit your local VA
health care facility's
Release of Information Office

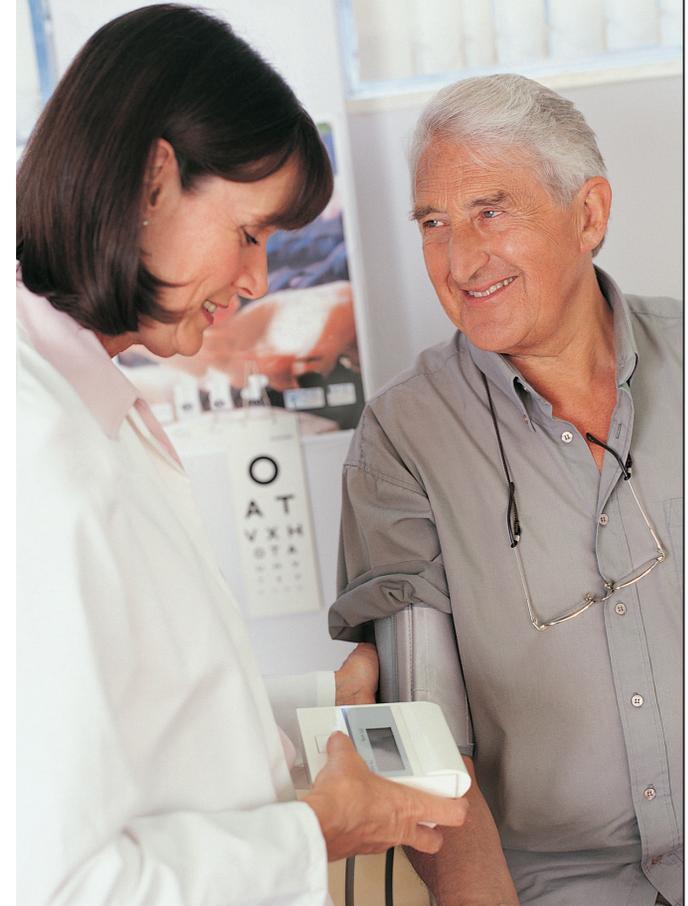


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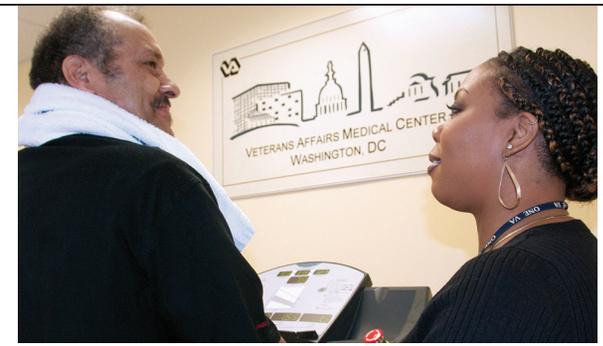
Veterans Health Administration
Office of Informatics and Analytics



*Do You See Non-VA
Health Care Providers?*

Virtual Lifetime Electronic Record
(VLER) Health

www.va.gov



What is Virtual Lifetime Electronic Record (VLER) Health?

VLER Health is a program that shares certain parts of your health record between the Department of Veterans Affairs (VA), Department of Defense (DoD) and selected private health care providers over a secure network known as the **Nationwide Health Information Network**.

How does VLER Health Benefit You?

Many Veterans receive a portion of their care from non-VA health care providers. Sharing certain parts of your electronic health record will help reduce the need for patients and families to carry records between health care providers. It will also allow your private health care providers to make informed decisions about your care.

Frequently Asked Questions (FAQ)

How do I join?

Participation is voluntary and free. Visit your local VA health care facility's Release of Information Office or call the toll free VLER Health Information line at **1-877-771-VLER (8537)**

Why do I have to sign a release of information form?

Although health information is already being shared between VA and DoD, your authorization allows VA to share your health information with private selected health care providers.

If I enroll in this program can I choose to share only certain parts of my health information?

No, not at this time.

What if I change my mind about joining after I have signed an authorization form?

If you change your mind, visit your local VA health care facility's Release of Information Office or call the toll free VLER Health Information line at **1-877-771-VLER (8537)** to request a form to stop sharing your health information.

