

**Primary Care Patients:  
Prescriptions from Your Non-VA Doctor/Provider  
(Information Your VA Doctor/Provider Needs)**

If you are a patient of the Twin Ports Outpatient Clinic (TPOPC) who also receives health care from a doctor/provider outside of the VA *please read this*.

If you need to ask your VA primary care doctor/provider to fill a new prescription or change one based on the recommendation of your non-VA doctor/provider you must follow these steps:

1. ***Ask the non-VA doctor's or provider's office*** to mail or FAX this information to the TPOPC:
  - a copy of the original prescription(s)
  - a copy of the notes from the appointment when your non-VA doctor/provider prescribed the medication
  - a copy of the current lab tests and/or procedures related to the requested prescription
  - the name of your VA primary care doctor/provider
  - the last four numbers of your social security number

This information helps your VA doctor/provider decide if s/he will prescribe the medication. It also assures that your VA medical record is complete.

2. Call TPOPC and arrange for the next available appointment with your VA doctor/provider to discuss the changes in your prescription(s). ***You must talk with your VA doctor or provider in person at that scheduled appointment*** before any prescription from a non-VA doctor or provider can be filled by the VA.

You are responsible for filling prescriptions from your non-VA doctor/provider through your insurance company or at a local pharmacy, ***at your own expense***, until you can meet with your VA doctor/provider to discuss any change(s) in your prescription(s).

If you have any questions or problems, call TPOPC and ask for the team clerk who works with your VA doctor/provider.

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