Primary Care Patients:
Prescriptions from Your Non-VA Doctor/Provider
(Information Your VA Doctor/Provider Needs)

If you are a veteran who receives health care from a doctor/provider outside of the Maplewood CBOC, please read this.

When you ask your VA primary care doctor/provider to write a prescription for you based on what your non-VA doctor/provider has recommended, you must ask your non-VA doctor’s/provider’s office to mail or fax this information to your primary care clinic at the Maplewood CBOC:

- a copy of the original prescription(s)
- a copy of the notes from the appointment when your non-VA doctor/provider prescribed the medication
- a copy of the current lab tests and/or procedures related to the requested prescription

This information helps your VA doctor/provider decide if s/he will prescribe the medication. You will be told of your VA doctor/provider’s decision either by phone or letter. If approved, it may be two weeks before you receive the medication.

You are responsible for filling these prescriptions at a local pharmacy, at your own expense, until your VA provider can review your request.

Some prescriptions cannot be filled at the Minneapolis VAMC. Others are restricted to specialized clinics. You will be told if either of these situations apply to your request.

Clinic Phone Numbers

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<tr>
<th>Clinic</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Maplewood</td>
<td>651-280-3040</td>
<td>651-290-3037</td>
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The CBOC’s address is:
Maplewood CBOC
2785 White Bear Avenue
Suite 210
Maplewood, Minnesota 55109

If you have any questions or problems, call your primary care clinic.

Content approval:  Primary Care PSL
Pharmacy Service

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Minneapolis VA Medical Center