VA Prescription Refills and COVID-19

Taking your prescriptions, and making sure you have enough, is an important step to staying healthy during the spread of COVID-19. You can ensure that your VA-issued prescriptions are refilled, shipped, and delivered directly to you on time — all without leaving the house.

Here's how to refill your VA prescriptions remotely.

Online with My Health*e*Vet

Through My Health*e*Vet, VA's online patient portal, you can request refills of your refillable VA prescriptions, track VA prescription deliveries, and view VA prescription history online. Get started at ***myhealth.va.gov***.

Using the Rx Refill App

You can request refills of your refillable VA prescriptions, track VA prescription deliveries, and view VA prescription history from the convenience of your mobile device with the Rx Refill app. Learn more at ***mobile.va.gov/app/rx-refill***.

Via Phone Call

The Minneapolis VA has automated phone lines for prescription refills, accessible through a phone number on your ***VA prescription bottle's label***. When you call, you will need the prescription number from the label and your Social Security number. For many prescriptions that are no longer refillable, you can use the automated system to request more of that medication. However, for some prescriptions, your VA care team will need to contact you first.

Through the Mail

A ***refill request form*** comes with every VA prescription filled. To refill your prescription by mail, complete the request form and mail it to your VA pharmacy at the address listed on the paperwork that arrived with your prescription.

Additional Options

As a last resort, you may visit your VA pharmacy in person to request a refill. However, you may be subject to screening prior to entering the facility, your wait time may be increased, and visiting in person can unnecessarily put you and others at risk of infection.

If you forget to refill your prescription on time, or if your prescription is no longer refillable, please contact **the Minneapolis VA pharmacy direct line at 612-467-2090. Select option #3 to speak to a pharmacy representative or use** My Health*e*Vet's ***Secure Messaging*** to contact your VA care team.

Remember to verify that your mailing address on file with VA is accurate. If you need to make a change, please visit ***va.gov/change-address***.

Protect yourself from COVID-19 with the latest information and guidelines.

cdc.gov/coronavirus | va.gov/coronavirus

VA | U.S. Department of Veterans Affairs